



SPA MEMBERSHIPS



SENSASIA URBAN SPA MEMBERSHIP AGREEMENT

By signing up to the SensAsia Urban Spa Membership Program, you agree (a) to purchase a membership in the Love My Spa SensAsia Membership Program (From here referred to as the "Program") offered by SensAsia Urban Spas and (b) to be bound by this Agreement, including Terms and Conditions attached as Exhibit A, the Description of Services attached as Exhibit B, the rules and regulations of the facilities where the Program is offered (each a "Participating SensAsia Urban Spa"), and any other terms and conditions concerning the Program and/or Participating SensAsia Urban Spas which may be included on SensAsia website at www.Sensasiaspas.com during the term of your membership, each of which is incorporated herein by reference and made a material part hereof.

The fee for the 'Spa Buff' Program is Three Hundred Forty Dirhams (AED 340.00) per month (the "Monthly Fee") for the first twelve (12) months. Program joining fee (the "Enrolment Fee") is Three Hundred Forty Dirhams (AED 340.00). Total initial annual cost of Four Thousand Four Hundred Twenty (AED 4,420.00) (the "Program Fee"). You hereby authorize Paypal Fee of your membership starting on your Commencement Date, or the first business day thereafter, and continuing, during the term of your membership, on the same day of that month and each month thereafter.

The fee for the 'Spa Junkie' Program is Two Hundred Ninety-Nine (AED 299.00) per month (the "Monthly Fee") for the first twelve (12) months. Program joining fee (the "Enrolment Fee") is Two Hundred Ninety-Nine (AED 299.00). Total initial annual cost of Three Thousand Eight Hundred Eighty-Seven (AED 3,887.00) (the "Program Fee"). You hereby authorize Paypal to charge the Monthly Fee of your membership starting on your Commencement Date, or the first business day thereafter, and continuing, during the term of your membership, on the same day of that month and each month thereafter.

The services included in the Program and SensAsia hours of operation are as set forth on Exhibit B and Schedule A attached hereto, each of which is incorporated herein by reference.

Please be advised that you have the right to cancel this Agreement, if you are unable to utilize the Program due to (a) death, (b) disability, (c) illness, (d) injury, (e) relocation to another country, (g) if the Program and/or the Spa Location fails to open, permanently discontinues operations, or substantially changes its operation (collectively, the "Cancellation Grounds"). In order to effectively exercise any right of cancellation, you must notify SensAsia Urban Spa 30 days in advance of your intention to cancel in writing in person or by certified or registered mail at the address set forth above. In the event cancellation is due to (i) illness or injury, a doctor's certification of the same must accompany your notice of cancellation.

You acknowledge receiving and reading a copy of this Agreement prior to purchase, and agree to sign a printed copy of this Agreement upon availing your first SensAsia Membership Program treatment. This Agreement, together with all exhibits and schedules attached hereto, are accepted and agreed by you from the date of purchase.

Subject to the Terms and Conditions, this Agreement is for a term of one year and will automatically renew for the one year period.



EXHIBIT A

TERMS AND CONDITIONS

This Agreement uses the words "you" and "your" to mean the individual whose name is identified on page 1 of this Agreement under the heading "Member Name" and who executed this Agreement on such page, which individual is from time to time referenced herein as "Member".

1. MEMBERSHIP BENEFITS

Spa Membership Includes:

- Choice of either 1 Balinese Massage or 1 60-min The "KNEAD-it" Massage per month.
- 20% discount on Elemis, Dr. Dennis Gross, Mama Mio, Mio Skincare, and SensAsia Signature Products.
- 10% off all FULL price single additional services for the primary member within the month.
- ALL SPAS Membership – no branch restrictions.
- 3 complimentary enhancements to be used within 1 yr. period. One enhancement per visit may be redeemed. List of applicable enhancements available in spa.
- 2 value passes – for member friends or family to enjoy either 1 Balinese Massage or 1 60-min The "KNEAD-it" Massage, depending on the membership selected, at the member rate of either Dhs 299 or Dhs 340 coded MS-GV.

2. MEMBERSHIP FEE

You are responsible to ensure that your Paypal account is active and updated so that the Monthly Fee can be charged. Failure to do so will result in a loss of your deposit and termination of this agreement.

Neither Gift Cards nor Love My Points program may be redeemed to pay any portion of the Membership Fee and no payments of the Membership Fee will be counted towards the accrual of Love My Points Program. The Membership Fee cannot be combined with any other promotion or discounts.

3. ENROLMENT FEE

You will pay the joining fee upon accepting this agreement with the first monthly fee. The enrolment fee entitles you to a one year and one month membership period, only if the period of this agreement is completed. In case of auto renewal your enrolment fee will be rolled over to the next membership period of one year and terms of completing the agreement will apply.

4. MEMBERSHIP TERM

The initial term of your membership is one-year and one month from the Commencement Date (the "Initial Membership Period"). Your membership will automatically renew for one year period, which renewals shall occur on the anniversary of the Commencement Date on the terms described herein (each an "Additional Membership Period") unless (a) you notify SensAsia Urban Spa in writing at the address set forth on page 1 of this Agreement at least 30 days prior to the one-year anniversary of the Commencement Date that you do not wish for this Agreement to renew, or (b) you fail to confirm your renewal by delivering a renewal confirmation to SensAsia in the form of Exhibit C attached hereto.



5. CANCELLATION

You may cancel your membership in the Program as described on the first page of this Agreement, with notice of cancellation being in writing and delivered in person to SensAsia Corporate office or e-mail from the registered email address to SensAsia Urban Spa at the address set forth on page 1. In addition, SensAsia may grant a request for cancellation for a reason not stated herein, in its sole discretion, such discretionary cancellation will be effective as of the date the next Monthly Fee is due and you will be required to pay for the Program until such time.

Any and all notices of cancellation must be accompanied by the membership cards and any other documents or evidence of membership previously delivered to the buyer.

In the event you cancel for any of the Cancellation Grounds listed on page 1 hereof, you will be responsible for payment to the date of which SensAsia Urban Spa acknowledge receipt of such notice of cancellation, or such later date as you may specify (the latter of which shall be referred to as the "Effective Date").

No cancellation will eliminate any financial obligations owed by you to SensAsia Urban Spa prior to the effective date of such cancellation. Other than as explicitly set forth in this Section 3, nothing set forth herein will entitle you to a refund of any other amounts previously paid to SensAsia under this Agreement. No refunds will be given for any benefits which you have accrued but have not used as of the time your cancellation becomes effective, including by way of example, but not of limitation, any sessions or services that you have carried over or would otherwise be entitled to as a Member.

6. MEMBERSHIP FREEZE

In its sole discretion, SensAsia may agree to freeze your membership upon your request for up to eight weeks, with minimum freeze period of one week. Freeze should be in the event of a significant change in your circumstances not otherwise provided for herein, provided that any request for freeze of this Agreement must be accompanied by written documentation or through a registered email, reasonably acceptable to SensAsia Urban Spa, supporting the claim of change in circumstances (each a "Membership Freeze").

The granting of a Membership Freeze will be deemed to be effective as of the date that the next Monthly Fee is due. A Freeze is permitted under this Section will not result in a refund of any amounts previously paid to SensAsia under this Agreement.

During a Membership Suspension you are not entitled to any Program benefits. Following the expiration of your inactive status, the Monthly Fee will be automatically charged without notice. Your membership term will be extended by the amount of time your membership is suspended.

7. CLOSINGS

From time to time, a part of, or the entirety of, SensAsia will be temporarily unavailable to members while repairs, renovations or special events take place or governmental permits or licenses are received. SensAsia will make every effort to minimize any disruption to members during these periods. SensAsia Urban Spas may be closed for holidays. Hours of operation are displayed in each SensAsia Spa and may be modified from time to time. Subject to the explicit cancellation rights contained in this Agreement regarding closures and unavailability of locations, such closures or unavailability will not entitle you to a refund.



8. MEMBERSHIP ENTITLEMENT

A discount of 10% will only be applied to single full price treatment by the primary member- this excludes packages. A discount of 20% is only valid on regular full price retail products i.e. Elemis, Dr. Dennis Gross, Eve Lom, Mama Mio and SensAsia Signature Products. Three complimentary select enhancements to be used within the one year period only, limited to one enhancement per visit, enhancement can only be availed with a treatment. Two value passes during each of the Initial Membership Period and any Additional Membership Period entitling individuals other than you to obtain Treatments at a discounted cost based on the type of membership, without any obligation for membership. This discount may not be combined with any other available discounts. Treatments not utilised during a Monthly Period may be carried over to a subsequent Monthly Period, but may not be carried over beyond the end of, as applicable, the Initial Membership Period or any Additional Membership Period. For avoidance of doubt, in no event will such unused Treatments extend beyond the agreement year in which they accrued into the next agreement year. No-shows will forfeit your service for the month in case you have not followed membership freeze conditions. Unused services within the month will roll over to the following month; however they will not roll into the subsequent month even in the event of a continued membership. You will not be eligible to a refund for any remaining unused services. Membership cannot be printed as a Gift Card. Membership value cannot be used to purchase any retail and cannot be used in conjunction with any other offers and promotions or in conjunction with privileges received as a member at Emirates Golf Club. SensAsia reserves the right to substitute the services that constitute complimentary treatments with other services that are substantially similar to the initial complimentary treatments.

10. NON-TRANSFERABILITY

Your membership in the Program is personal to you and may not be transferred or otherwise assigned to any other individual, whether or not such other individual is your spouse or other family member.

11. SERVICES CHECK-IN REQUIREMENTS

You acknowledge that a guest questionnaire disclaimer and release each time that you seek services at SensAsia Urban Spas you will be asked at the time you check in to complete which, among other things, will request certain information about your medical history and will include a with respect to claims you may have against SensAsia. Photo id of the member will be required to avail the services & benefits under the membership program.

12. MODIFICATIONS

SUBJECT TO YOUR RIGHTS TO CANCEL THIS AGREEMENT SET FORTH HEREIN, SENSASIA MAY MODIFY THE SERVICES OFFERED AT SENSASIA URBAN SPA OR THE TERMS AND CONDITIONS OF THIS AGREEMENT AT ANY TIME WITHOUT NOTICE AND SUCH MODIFICATIONS WILL BE DEEMED EFFECTIVE IMMEDIATELY UPON MAKING SUCH CHANGES. NOTWITHSTANDING THE FOREGOING, WITH RESPECT TO ANY INCREASE IN THE AMOUNT OF THE PROGRAM FEE, THE MONTHLY FEE AND/OR THE FREQUENCY THAT THE MONTHLY FEE WILL BE CHARGED TO YOUR CREDIT CARD OR ANY MATERIAL CHANGE TO THE SERVICES INCLUDED.



EXHIBIT B

MEMBERSHIP OPTIONS:

SPA BUFF

The 'Knead It' 60 min Massage

SPA JUNKIE

Choose from:

The Balinese Massage

The YMTB Massage

The Thai Yoga Stretch

LOCATION OF SENSASIA URBAN SPAS:

The Village

1st Level, The Village Mall,

Jumeirah Beach Road

t. +971 4 349 8850

OPEN 10am – 10pm daily

Palm Jumeirah

Al Nafura Beach Club 1,

Between Shoreline Apartments 1 & 2

The Palm Jumeirah

t. +971 (0) 4 422 7115

OPEN 10am – 10pm daily

Emirates Golf Club

Main Clubhouse,

Sheikh Zayed Road

t. +971 4 417 9820

OPEN 10am – 10pm daily

Downtown Dubai

Souk Al Manzil,

Opp. Baker & Spice Downtown Dubai

t. +971 4 456 0866

OPEN 10am – 10pm daily



EXHIBIT C

CONFIRMATION OF MEMBERSHIP RENEWAL

Reference is made to the SensAsia Urban Spa Membership Agreement entered into between

MEMBER NAME

("Member") and SensAsia Urban Spa ("SensAsia"), dated

_____ (The "Membership Agreement").

Capitalized terms used in this Confirmation that are not defined herein have the meanings set forth in the Membership Agreement. By signing below, Member confirms that it desires to have the Membership Agreement extended for an Additional Membership Period. Member authorizes SensAsia Urban Spa to continue to charge the Monthly Fee to the credit card account SensAsia has on file.

MEMBER SIGNATURE

MEMBER PRINTED NAME

DATE



EMIRATES GOLF CLUB
Main Clubhouse
Sheikh Zayed Road
t. (9714) 417 9820

PALM JUMEIRAH
Shoreline Beach Club 1
Al Nafura
t. (9714) 422 7115

THE VILLAGE
Jumeirah Beach Road
Jumeirah 1
t. (9714) 349 8850

DOWNTOWN
Souk Al Manzil
Downtown Dubai
t. (9714) 456 0866